




Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

**MARYLAND MEDICAL ASSISTANCE PROGRAM**  
**General Provider Transmittal No. 109**  
**September 29, 2025**

**TO:** General Provider

**FROM:** Charles Crisp, Acting Deputy Medicaid Director  
Medicaid Provider Services 

**RE:** Changes to Adjustment Unit Contact Information and Medicare Part A Claim Submissions

**NOTE:** **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.**

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This transmittal outlines two important updates regarding the Medicaid Adjustments Unit new email and the submission of Medicare Part A claims through eMedicaid.

**New Adjustments Delegated Inbox**

Effective October 1, 2025, the Medicaid Adjustments Unit will begin using a new delegated email account: [mdh.adjustmentunit@maryland.gov](mailto:mdh.adjustmentunit@maryland.gov). Providers may only submit adjustment inquiries for claims past 90 days to this delegated inbox. Emails sent to this inbox must include provider contact information, date of service, recipient ID, and provider ID. This delegated inbox offers an additional route for inquiries, it is not the only option. Providers may continue to call about inquiries at 410-767-6874.

The delegated inbox is not for original adjustment request form submissions. Do not submit these forms via email unless specifically instructed to do so. Adjustment forms should continue to be mailed to P.O. Box 13045, Baltimore, MD 21203.

For any questions regarding the new adjustments delegated inbox, please contact the adjustments unit at 410-767-6874.

## **eMedicaid Part A Submissions**

Effective October 1, 2025, providers can begin using the eMedicaid platform to submit Medicare Part A claims. Previously, providers were required to submit on paper any Medicare Part A claim that did not successfully crossover from Medicare. The new eMedicaid functionality will allow providers to submit these Part A claims and any necessary supporting documentation electronically.

Providers can access the new Part A functionality by clicking on the ‘eClaim (UB04 Part A)’ link on the eMedicaid home page. A tutorial on how to navigate to create and complete a new claim is accessible [here](#). The new eMedicaid guide can also be found on the eMedicaid home page.

While the Department encourages providers to utilize the new eMedicaid functionality, providers may continue to submit Medicare Part A claims on paper to the appropriate unit. Claims received on paper will continue to be reviewed and processed in accordance with existing procedures. Regardless of the method of submission, all claims will continue to be received in the order of receipt.

For assistance with eMedicaid accessibility, or technical concerns with the new submission form, please contact [mdh.emedicaidmd@maryland.gov](mailto:mdh.emedicaidmd@maryland.gov).

For general questions regarding electronic submission of UB04 claims, please contact the Institutional Provider Relations Unit (IPRU) at 410-767-5457.